

# THE DAFFODIL HOTEL & SPA WELCOME

A modern and contemporary conference venue in the heart of the Lake District can be hard to find – unless you have discovered The Daffodil...

We still have inspiring lake views, lots of natural light and a relaxing countryside setting – but we also have plenty of style and luxury to treat delegates to a unique conference experience, complete with all the mod cons expected by today's businesses.

Tailoring bespoke packages to your individual requirements is what we do best, we promise to respond to your enquiry within 2 hours and provide a follow up proposal within 24 hours.

## CONFERENCE AND EVENT FACILITIES AT THE DAFFODIL OFFER:

- FREE Wi-Fi access throughout the hotel
- Ample free car parking
- Meeting rooms to accommodate 2 – 400 delegates
- Dedicated Conference Coordinator to ensure the smooth running of every event
- All meeting rooms benefit from natural daylight and inspiring views
- Competitive rates
- Flexible packages
- Superb location for corporate team building activities



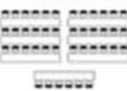



We hope this conference pack includes all the information you require but please do not hesitate to **contact us on 015394 63550** and we will be happy to discuss your individual requirements and ensure we provide the perfect conference venue for you.



## OUR CONFERENCE SUITES

We have two stunning lake view conference suites for you to choose from, with plenty of natural light and an outlook that couldn't fail to inspire, please take a closer look at how we can set our suites up to suit you:

### MEETING ROOM CAPACITIES BY LAYOUT

	THEATRE	U-SHAPE	CLASSROOM	BOARDROOM	BANQUET	CABARET
<b>The Waterside Room</b>						
	400	-	150	-	220	160
<b>The Prince of Wales Room</b>	90	28	36 / 48	32	60	40

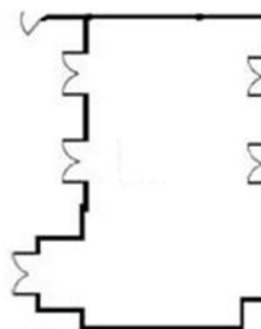
### DIMENSIONS IN METRES

	Room Dimensions L x W	Ceiling Height	Door Dimensions H x W	Floor Level	Natural Daylight	Air Conditioning
<b>Waterside Room</b>	25.3 x 15	2.3	2.05 x 1.65	Ground	Yes	Yes
<b>Prince of Wales Room</b>	13.3 x 7.5	2.4	2.05 x 1.65	Ground	Yes	Yes

#### THE WATERSIDE ROOM



#### THE PRINCE OF WALES ROOM



# RATES GUIDE

**Day delegate rates - from £35.00 per person**

**24hr rates - from £160.00 per person**

When it comes to arranging conferences, we know that every organisation has different requirements. Here at The Daffodil we can often accommodate most requests but we have developed our Bronze, Silver and Gold options to make your booking even easier:

**The Grasmere Package from £37.00 per person**

**Working 9 to 5**

**Business essentials:** meeting room hire, LCD, flipchart and screen

**Early morning kick start:** a selection of teas, freshly brewed coffee and biscuits

**Lunchtime fuel injection:** assorted sandwiches, chips and salad served in our Restaurant, on the Terrace or in your meeting room

**Afternoon pick me up:** tea, coffee, biscuits

**Keep hydrated:** filtered still and sparkling mineral water and a selection of cordials

**Make a night of it**

**24hr rates from £160.00 - include all of the above plus:**

**Treat:** complimentary ½ hr spa treatment with a free upgrade to a Lake View room for a person of your choice.

**Sleep:** all delegates allocated to Superior Non Lake View Rooms

**Eat:** set 3 course meal

**The Waterside Package from £45.00 per person**

**Working 9 to 5**

**Business essentials:** meeting room hire, LCD, flipchart and screen

**Early morning kick start:** a selection of teas, freshly brewed coffee and the option of bacon baps

**Mid morning snack:** fresh tea, coffee and biscuits

**Lunchtime fuel injection:** your choice of finger buffet served in our Restaurant, on the Terrace or in your meeting room

**Afternoon pick me up:** fresh tea, coffee and biscuits

**Keep hydrated:** filtered still and sparkling mineral water and a selection of cordials

**Unwind:** Journey Home Pack and full use of Spa facilities before and after your meeting

**Make a night of it**

**24hr rates from £170.00 - include all of the above plus:**

**Treat:** complimentary 1 hr spa treatment with a free upgrade to a Lake View Junior Suite for a person of your choice

**Sleep:** all delegates allocated to Valley View Rooms

**Eat:** choice of a 3-3-3 dinner menu

**The Ultimate Daffodil Package from £50.00 per person**

**Working 9 to 5**

**Business essentials:** meeting room hire, LCD, flipchart, screen and PA system

**Early morning kick start:** unlimited servings of freshly brewed tea, coffee and snacks served from The Daffodil Deli

**Mid morning snack:** help yourself to drinks and snacks of your choice from our Deli selection

**Lunchtime fuel injection:** Daffodil Deli lunch served in our Restaurant

**Afternoon pick me up:** Pick You Up Pack courtesy of luxury brand Molton Brown

**Keep hydrated:** filtered still and sparkling mineral water and a selection of cordials

**Unwind:** Journey Home Pack and full use of Spa facilities before and after your meeting

**Make a night of it**

**24hr rates from £180.00 - include all of the above plus:**

**Treat:** complimentary 1 ½ spa treatment with a free upgrade to a Senior Suite for the person of your choice

**Sleep:** all delegates allocated Lake View Rooms

**Eat:** choice of a 4-4-4 dinner menu

## Meeting room hire - from £250.00

Please contact us on 015394 63550 should you require more information.

### Additional Items:

- Tea / Coffee - £1.75
- Tea / Coffee with biscuits - £2.25
- Breakfast baps from - £4.25
- Lunch from - £8.95
- Dessert from - £4.95
- Additional flipcharts - £5.00
- Laptop - £150.00
- Data projector - on request
- Screen - £60.00
- PA system - on request
- Lapel microphone - £20.00
- Hand held microphone - £15.00

### Indulgence in our Spa

Here at The Daffodil, we are all about luxury and indulgence...why not treat yourself to some little Spa therapies, specially designed for 20 minute slots between meetings:

Anti - Stress Back Massage - **£20**

Silk Scalp Head Massage - **£15**

Roll & Lift Facial Massage - **£15**

A Touch of Colour, File and Polish on fingers or toes - **£15**

### Team building

We are pleased to be working in partnership with Team Events and Ignition Events to provide motivating team building activities bespoke to your requirements. Please contact us to find out more information.



THE DAFFODIL  
HOTEL & SPA  
BY THE LAKE, GRASMERE

# CONFERENCE LUNCH

## MENU 1

MINI SOUPS  
CRUSTY BREAD ROLLS  
GOATS CHEESE AND BASIL CROSTINI  
MINI SHEPHERD'S PIE  
MINI FISH AND CHIPS WITH TARTARE SAUCE  
CHERRY TOMATO, POTATO, FETA AND SPINACH FRITTATA  
SALAD BAR OF MIXED LEAVES, GRATED CARROT,  
SLICED BEETROOT, TOMATOES, OLIVE OIL AND BALSAMIC  
LEMON POSSET  
SLICED FRESH FRUITS

## MENU 2

MINI SOUPS  
CRUSTY BREAD ROLLS  
MINI TOMATO, PARMESAN AND BASIL QUICHES  
MINI FISH PIE  
PORK AND GINGER STIR FRY  
VEGETABLE SAUSAGE, MASH AND ONION GRAVY  
SALAD BAR OF MIXED LEAVES, GRATED CARROT,  
SLICED BEETROOT, TOMATOES, OLIVE OIL AND BALSAMIC  
CHOCOLATE MOUSSE  
SLICED FRESH FRUITS





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# CONFERENCE LUNCH

## MENU 3

MINI SOUPS  
CRUSTY BREAD ROLLS  
MINI ROAST BEEF AND YORKSHIRE PUDDINGS  
HONEY AND MUSTARD GLAZED CHICKEN DRUMSTICKS  
MUSHROOM, BASIL AND PESTO PENNE PASTA  
MINI AUBERGINE AND POTATO MOUSSAKA  
SALAD BAR OF MIXED LEAVES, GRATED CARROT,  
SLICED BEETROOT, TOMATOES, OLIVE OIL AND BALSAMIC  
BREAD AND BUTTER PUDDING  
SLICED FRESH FRUITS

## MENU 4

MINI SOUPS  
CRUSTY BREAD ROLLS  
BEEF CHILLI WITH RICE  
MINI PORK, APPLE AND SAGE BURGERS  
BUTTER BEAN AND CHICK PEA MINESTRONE  
MINI HALOUMI, CHERRY TOMATO, RED ONION AND BASIL TARTS  
SALAD BAR OF MIXED LEAVES, GRATED CARROT,  
SLICED BEETROOT, TOMATOES, OLIVE OIL AND BALSAMIC  
STICKY TOFFEE PUDDING WITH BUTTERSCOTCH SAUCE  
SLICED FRESH FRUITS

**£13.95 PER PERSON**  
INCLUSIVE IN DAY DELEGATE RATE





THE DAFFODIL  
HOTEL & SPA  
BY THE LAKE, GRASMERE

# CONFERENCE BUFFET

A SELECTION OF FRESHLY MADE SANDWICHES ON SLICED WHITE OR BROWN BREAD,  
CRISPS, MIXED NUTS AND OLIVES

£8.95

NACHOS, HUMMUS, GUACAMOLE, SALSA, CHEESE AND TOMATO PIZZA,  
POTATO WEDGES AND COLESLAW

£9.95

SLICED COLD CUTS OF HAM, BEEF AND TURKEY, COLESLAW, MIXED SALAD LEAVES,  
COUS COUS SALAD, BUTTERED NEW POTATOES, APPLE CRUMBLE AND CUSTARD

£14.95

ROASTED TANDOORI CHICKEN THIGHS, LAMB BHUNA KEBABS, NANN BREAD,  
LENTIL DAHL, MANGO CHUTNEY, POPPADOMS, PILAU RICE, TOMATO AND ONION  
SAMBAL (SPICED SALAD)

£16.95

CHAR SUI PORK, SPECIAL FRIED RICE, PEKING RIBS, THAI GREEN CHICKEN CURRY,  
PRAWN CRACKERS AND HOI SIN STIR FRIED VEGETABLES

£16.95







THE DAFFODIL  
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# CONFERENCE BUFFET

HOT DOGS, FRIED ONIONS, CHEESEBURGERS, FRIES, COLESLAW,  
CHILLI BEEF AND RICE

£14.95

CHERRY TOMATO, SPINACH AND POTATO FRITTATA, MUSHROOM STROGANOFF  
BUTTERBEAN AND CHICK PEA COLESLAW, MIXED SALAD AND VEGETABLE RICE

£14.95

A SELECTION OF FRESHLY MADE SANDWICHES ON SLICED WHITE OR BROWN BREAD,  
CRISPS, MIXED NUTS, OLIVES SLICED COLD CUTS OF HAM, BEEF, TURKEY, COLESLAW,  
MIXED SALAD LEAVES, BUTTERED NEW POTATOES, APPLE PIE AND CUSTARD

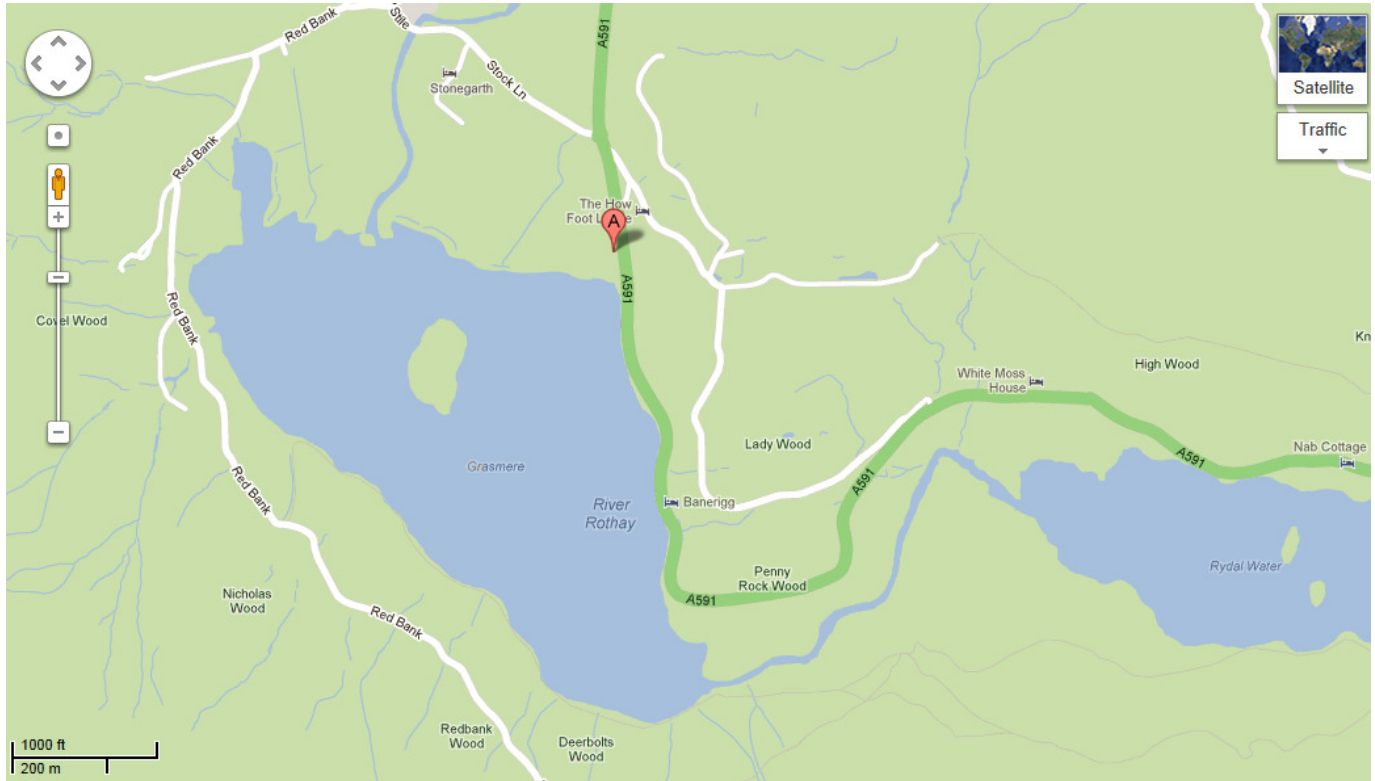
£19.95

DESSERTS FROM £4.95



## OUR LOCATION

The Daffodil Hotel and Spa is located on the shores of the water at Grasmere just five minutes before you reach the centre of the village. For the literary minded, the hotel is just across the road from Wordsworth's Dove Cottage.



### BY ROAD

Reach us from J36 of the M6 along the A590 / 591 for 24 miles past Kendal, through Windermere, Ambleside and then on to Grasmere. Or leave the M6 motorway at J38, travel along the A685 to Kendal before joining the A591 as above. For an extra scenic route, leave the M6 at J40, and follow the A592 via Ullswater and the Kirkstone Pass to Windermere.

### BY TRAIN

Travelling to The Daffodil Hotel & Spa is also easy by train on the main London / Glasgow line. The nearest station to the hotel is Windermere, you can then get a taxi to Grasmere which will take 20-25 minutes.



# CONFERENCE TERMS & CONDITIONS

## 1. CONFIRMATION BY CLIENT.

- a) All bookings are held on option until the contract is signed by the client and received by the Hotel. If another enquiry for availability is received, the original client will be informed.
- b) Anticipated guest numbers must be advised to the hotel at the time of confirmation and will be identified, as the minimum guaranteed number on the contract.

## 2. AMENDMENTS FINAL NUMBERS BY CLIENT

- a) Any amendments to guest numbers and/or arrangements shall be notified in writing to the Hotel as soon as possible
- b) Reductions in the duration or contracted value of the booking shall be subject to the Hotel cancellation policy, details of which are set out in Claus 4 below.
- c) Not less than 14 days prior to arrival the client shall provide the Hotel with up to date numbers of guests attending, a rooming list (where applicable), final details on timings menus and special instructions. The invoice will be calculated on the final numbers or the guaranteed minimum number, whichever is greater and subject to section 4.

## 3. AMENDMENTS BY THE HOTEL

- Should the Hotel need to make amendments to your booking we reserve the right to offer an alternative choice of similar availability or sizing were applicable. Furthermore, the Hotel may cancel the booking:
- i) if the booking might prejudice the reputation of the Hotel
- ii) If the Client is more than 30 days in arrears of previous payment
- iii) If the hotel becomes aware of any alteration in the clients financial situation.

## 4. CANCELLATION AND AMENDMENT CHARGES

- a) In the unfortunate circumstances that you have to cancel or postpone your confirmed booking at any time prior to the event the hotel will make every effort to resell the space on your behalf. However we do reserve the right to charge a cancellation fee against the contracted business according to notice received as set out below.

Notice given	Cancellation fee
6 months plus	nil
17-26 weeks	50%
9-16 weeks	75%
0-8 weeks	100%

- b) Any cancellation, postpone or particular cancellation should be advised to the hotel in the first instance verbally, followed by written confirmation.
- c) Guests with confirmed room reservations that do not stay for all nights booked will be considered as non-arrivals and be liable for the applicable room rate.
- d) Other goods and services – the Client agrees to reimburse the hotel for any expenditure incurred in respect of the booking including (but without being limited to) any cost charges or penalties as a result of having to make consequential cancellation of its own arrangements with third parties.

## 5. DEPOSITS

The hotel reserve the right to require payment of a deposit to a predetermined level and details will be specified in the contract. Should the client fail to pay such deposit within 10 days of being required to do so; the hotel may treat the booking having been cancelled by the client. In the event that the cancellation fee needs to be implemented, the deposit is non-refundable and will be set against any cancellation fees that might arise.

## Wedding Receptions and Private Functions.

Based on total estimated revenue the following pre-payment schedule applies.

On booking date	£500.00 Deposit
12 weeks prior	50%
4 weeks prior	100%

## 6. DAMAGES

The client shall be responsible for any damages caused to the allocated rooms, grounds and furnishings, utensils and equipment therein by any act, default or neglect of the client, sub-contractor or guests of the client and shall pay to the hotel on demand the amount required to make good or remedy any such damage.

We are concerned for your health and safety and that of our Hotel. Permission must be obtained from the Hotel if you wish to fix items to walls, floors and ceilings

## 7. PROPERTY LEFT ON THE HOTEL PREMISES.

- a) Subject to 7c, the Hotel accepts no responsibility or liability (whether in negligence or otherwise) for loss or damage to any property of the Client or their guest, contractors or agents or any of their employees occurring on the Hotels premises.
- b) If the Client, their contractors or agents (or any of their employees) leave property unattended in or on the Hotels premises, the Client will indemnify the Hotel against any claim for loss or damage to the property.
- c) If the Hotel agrees to provide storage facilities for the client's property (or property of the client's agent or contractor) the Hotels responsibility will be to take reasonable care of such property. If the Hotel fails to take reasonable care of such property, the Hotels liability shall be limited to £100 for any one item of property and £1000 in aggregate. The client will indemnify the Hotel against any claim for loss or damage to such property in so far as it exceeds these limits.

## 8. CORKAGE.

No wine, spirits, food or beverages may be brought into the Hotel grounds by customer or guest for consumption on the premises unless the prior consent of the Hotel has been obtained and for which a standard charge will be made.

## 9. OUTSIDE SERVICES

Prior consent of the Hotel must be sought for any entertainment of services contracted for the function by the client and any display, which must comply with any statutory codes and regulations.

## 10. ETIQUETTE

The Hotel reserves the right to judge acceptable levels of noise or behaviour of the client, guest or representatives and the client must take all steps necessary for corrective action. In the event of failure to comply with management requests, the Hotel reserve the right to terminate the contract and stop the event without liabilities to any refund or compensation

## 11. FACILITY CHANGES

The Hotel reserves the right without prior notice to change the clients assigned function room for one of equal suitability or make minor amendments to other leisure facility times.

## 12. GENERAL LIABILITY

We do not accept liability for any failure to provide the services contracted which are due to circumstances beyond our control, including industrial action, postal communication, flooding, storm, inclement weather, supply of gas, electricity and water or fire alarm evacuation. Please note that whilst on-site delegates must adhere to the Hotels Fire, and Health and Safety policies. Special attention should be made to keeping fire doors closed, escape routes clear and awareness to all escape routes to delegates.

## 13. PAYMENT AND CREDIT

- a) Credit facilities can only be granted by prior arrangement and must be agreed at least 14 days prior to arrival. When credit facilities are granted and when payment is not received within the stated terms we reserve the right to charge an appropriate rate of interest (3% above basic rate) or make a collection charge. All such agreed credit accounts must not exceed their credit limit at any time

- b) All accounts incurred will be invoiced. Payment is due for all credit accounts on presentation of invoice. Any queries should not delay immediate payment of the outstanding balance. Queries should be referred to the Hotel within 7 days of receipt of invoice. No allowance or refund can be made for meals and other elements not taken in the agreed package rate. Payment must be made in pound sterling (UK) payable to the Hotel.

- c) The client agrees to pay the Hotel for any food and beverages or other services not provided for in the Contracts or correspondents but made available upon request of the client on the day of the event.

## 14. DEFINITIONS

- a) "The Hotel" / "We" shall mean the property (ies) for which this contract has been agreed and/or as appropriate by the Holiday Inn Liverpool City Centre.
- b) "The Client" and "You" shall mean the organising body/company and organiser responsible for commissioning and payment of the event.
- c) "The Contract" shall mean the agreement between the Hotel and the Client for a specific booking or series of booking. These Terms and Conditions will form part of the Contract, together with any other terms stated in the Contract.

## 15. ACCOMMODATION

The cancellation policy on rooms is as follows and must be confirmed in writing to the hotel.

- a) Full cancellation of the entire accommodation must be received 8 weeks prior to arrival. Furthermore, any unconfirmed rooms held on a group can be released 4 weeks prior to the function without notice.
- b) A full and final rooming list, whether supplied by the individual or group, is required 14 days in advance of the arrival date. Any rooms requested after this date are subject to availability and any discounted rates may not apply.